

Warranty & Credit Policy

PCI7200/PCIe7200 – Within 12 months from date of purchase, credit will be given for purchase price only, minus any repair fees charged to us by the manufacturer. Credit will not be given for electrical damage resulting from improper installation, use, or handling. We will RMA the card to the manufacturer and invoice our customer for a new PCI card. Once we receive the card back from the manufacturer (this may take up to 4 weeks) credit will be given to our customer minus any repair fees.

Daughterboards – Credit will not be given if older than 12 months, damaged beyond repair, or for electrical damage resulting from improper installation, use, or handling. If purchased within 12 months and product is not physically damaged, the item will be tested and repaired, or replaced. If older than 12 months a testing and repair fee of \$35 plus parts will be charged. In the event of a manufacturer defect, within a 12 month period, full credit will be given.

Tower PC/Desktop PC/ITX PC – Credit will not be given if older than 12 months, damaged beyond repair, or for electrical damage resulting from improper installation, use, or handling. If purchased within 12 months and product is not physically damaged, the item will be tested and repaired, or replaced. If older than 12 months a testing and repair fee of \$50 plus parts will be charged. In the event of a manufacturer defect, within a 12 month period, full credit will be given.

All Other Hardware – Within 12 months from date of purchase, all other hardware will be checked for product or manufacturing defects. If hardware is not physically damaged, it will be tested and repaired, or replaced. If purchased within 12 months, credit will be given for purchase price only, minus any repair fees charged to us by the manufacturer. Credit will not be given for electrical damage resulting from improper installation, use, or handling. Credit will not be given if the hardware has been marked on, altered, or defaced. We will RMA the hardware to the manufacturer and invoice our customer for replacement of the hardware. Once we receive the hardware back from the manufacturer (this may take up to 4 weeks) credit will be given to our customer minus any repair fees.

Shipping – At no time will the cost of shipping be refunded. The sender will be responsible for the cost of shipping hardware to us. We will cover the cost of return ground shipping to the sender. Additional or unrelated damages resulting from negligent or incorrect packaging and shipping of hardware purchased at any time will not be covered or credited.

The hardware sold with WinCNC can potentially last many years, provided it has been installed and connected according to recommended directions and specification. The inputs and outputs can be sensitive to over-voltage, or over-current, but if used correctly, normally they will function properly without incident. If installed incorrectly, the PCI/PCIe card, Daughterboard, or other hardware can be damaged instantly. We will accept returns of any equipment; however the amount of refund will be based on any damage, and the type of damage to the hardware.

Note – Warranty is valid on original products only. Repair or replacement of parts or products does not renew warranty.

Disclaimer – Microsystems World CNC, LLC disclaims all liability for any and all damages, including incidental and consequential damages in connection with use of this software. The sole and exclusive liability of Microsystems World CNC, LLC will be limited to the purchase price of this software package.

If you do not understand and agree with these disclaimers, please do not use this product. Return all materials to the place of purchase for a full refund.